

COMPLAINTS



COMPLAINTS FORM

You may submit your complaint in writing and address it to the Head of The Administration/Back Office Department of Limited who is authorized to handle and investigate complaints.

You may submit your complaints in two ways:

1. By sending your complaint by post to the following address:
Head of the Administration/Back Office Department of Growell Capital Limited
Icount Building, First Floor, Kumul highway, Port Vila, Vanuatu
2. By sending it via e-mail to info@fxgrow.co with a subject line: "Complaint"

CLIENT DETAILS

First Name.....Last Name.....

Date of Birth: dd.....mm.....yy.....

Address.....

.....

Trading Account Number.....Passport ID/No.....

Complaint (*please describe your complaint in details*):

.....

.....

.....

.....

.....

Client Signature

Date

.....

..... / /